

QUALITY MANAGEMENT SYSTEM · ISO 9001:2015

Company Policy

- 01 **Green Hub's vision is to become a Leader** in providing its clients with excellent services, while meeting or exceeding expectations, in compliance with the requirements of the ISO 9001:2015 standard.
- 02 The Top Management has developed this Quality Policy taking into consideration the context in which Green Hub operates, monitoring any changes to identify adaption needs.
- 03 These documents formalize the commitment of the Top Management and the Company to meet all applicable standards, whether they are legal, customer or any interested party requirements.
- 04 Green Hub commits to reviewing the continued suitability of its Policy, promotes this principle throughout the company, assures compliance with all requirements and continually maintains the effectiveness of the QMS.
- 05 It is responsibility of the Top Management to demonstrate the necessary commitment and leadership to create a culture of high-quality standards and continuous improvement.
- 06 The QMS is "hands-on approach" focused and based on the following principles:

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| a Do it right the first time | e Pursuit of continuous improvement as a strategic solution |
| b Full customer and stakeholder satisfaction | f Focused on tasks |
| c Full supplier satisfaction | g Promoting of the Culture of Quality to pursue the best performances and results |
| d Involvement and enhancement of human resources, empowering personnel | h This policy is disclosed to all personnel and made available to those who request it |

Alaa GhaithGREEN HUB S.A.L.
CHIEF EXECUTIVE OFFICER